



CUSTOM SOLUTION

CUSTOMER

Premiere, Inc.
www.premiereinc.com

CORPORATE PROFILE

Headquarters
New Iberia, LA

Type of Business
Oil and gas products and services

Number of Locations
Five service locations
One sales location

Number of Employees
200+

Size
Private

SYSTEM PROFILE

Computer System
Windows XP
Windows Server 2003
Premiere Time Entry System (PTES)
Users on System: 3

Abra HRMS Modules in Operation
Abra Human Resources
Abra Payroll
Abra Attendance

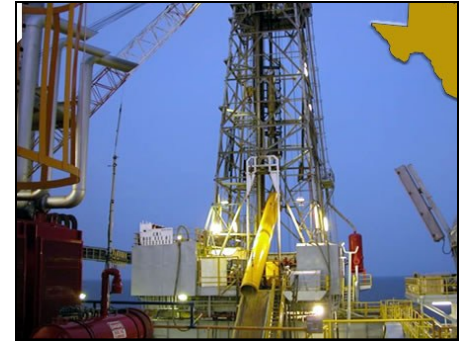
Premiere, Inc.: Faster, More Accurate Payroll with Premiere Time Entry System

Located on the Gulf Coast in New Iberia, LA, Premiere, Inc. serves the oil and gas industry in five U. S. locations. Since opening in 1980, Premiere Inc. has gained prominent recognition within the oil and gas industry by offering superior services and high-tech innovation. In operation for over 20 years, Premiere's original promise of providing a multitude of services, accountability, and efficiency to our customers remains the same.

- THE CHALLENGE -

Premiere was spending two weeks to produce a payroll which resulted in several unacceptable situations:

- Three weeks for new employees' first paycheck meant advancing money to them with all the additional bookkeeping procedures and loss of new employee morale.
- Multiple job codes per employee paycheck complicated payroll to the extent that it was not uncommon to have around



- 10 questionable checks each pay period.
- Three types of payroll: salary, hourly (time clock) and service ticket meant three data-entry processes.
- Multiple entries of data in disparate systems.
- Took 60 - 70 hours to produce a payroll.

To complicate the issue, Premiere was using multiple programs to accomplish the payroll objective, some of which were being done on obsolete systems with little support. Data was keyed in multiple times so errors were a common occurrence. The staff was relegated to one single

CHALLENGE

Payroll was complex and taking too long to complete. Coupled by rapid growth and disparate systems accuracy was an issue.

SOLUTION

Premiere Time Entry System allowed the capture of service tickets and time-clock data into Abra Payroll.

RESULTS

Accuracy of the payroll was greatly improved and saved Premiere, Inc. at least 40 hours per month in the payroll process.



"In two words, CAASPRES service is Innovative and Creative. We have had a great customer experience."

Mel Talley
Administrative Manager
Premiere, Inc.

user, problematic DOS computers with no back up equipment. So when their systems went down, payroll processing came to a screeching halt causing delays, overtime and low morale.

- THE SOLUTION -

The goal was to accomplish a payroll on time, error free, one week after a pay period ended in an environment where service tickets demanded the ability to incorporate multiple different pay types per employee, per pay period on an integrated system. "Further, we needed the ability to produce, for each employee, a time report detailing how the gross pay was calculated," added Mel Talley, Administrative Manager at Premiere.

CAASPRES Consulting was able to understand the problem, suggest a solution on the first draft and deliver a process on time and on budget.

"Even with changes to the surrounding programs not supported by CAASPRES, CAASPRES Consulting has always been able to keep us up and running," said Mel.

- THE RESULT -

At least 40 hours per month were saved in the payroll process.

Seldom do we get a question about a paycheck being wrong. When we do, it is usually, truly an error. Accuracy is as close to 100 percent as one can accomplish.

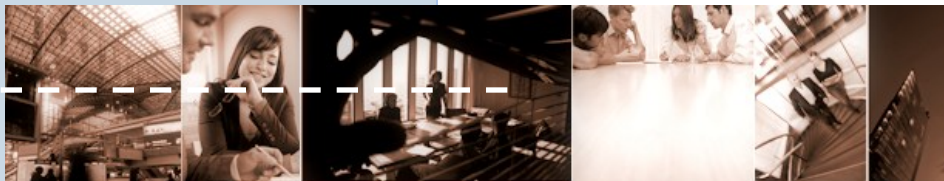
A successful Business Management Process that Premiere can depend on in this most critical area - Human Resources and Payroll.

Hunting for answers has been replaced with information management that is available to satisfy employees, supervisors and management.

Multiple people can do data entry, make employee queries, and enter new employees simultaneously.

"If we were forced to change systems I'd have a riot on my hands," said Mel. "Paul has never let us down and I even have had times when I had a problem solved almost immediately and he came through for us."

"In two words, CAASPRES service is Innovative and Creative. We have had a great customer experience," said Mel.



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